

Access to the Defense Acquisition University (DAU) learning management system the Federal Acquisition Institute uses to provide online courseware, *Atlas*, will be restored Tuesday, November 1, 2011. Below is information on *Atlas*' restoration.

Username/Password Access Restored

Using learn.dau.mil, students will be able to log-in with user name and password.

How Will Students Learn Their Access is Restored?

Students will receive an email from the DAU listserv with new, system generated usernames and DAU IDs and additional information to access *Atlas*. Department of Defense (DOD) and Federal civilian students will receive emails no later than November 1. Students should retain the email for future reference.

What About Passwords?

After logging into *Atlas* for the first time with the user name and password in the DAU email, students will be required to change their passwords immediately upon their first log-in. New passwords must conform to DOD requirements for strong passwords: 15 characters with a mix of numbers, special characters, letters, etc. *Atlas* is being updated to prompt students through this process.

Is Anything Else Changing?

DAU has new security rules for account management per DOD policy. As of November 1:

1. All *Atlas* users will be required to change passwords every 60 days.
2. Accounts will be locked out after 3 unsuccessful attempts to log-in within a 60 minute period.
3. Accounts will be deactivated after 90 days of no activity. Help Desk will be able to assist anyone who is deactivated; no records or training history information will be lost.

System Account Clean-Up Notice:

Atlas accounts with no activity after January 1, 2011, are being deactivated except for those accounts with DAU email addresses. If a student is returning to *Atlas* for the first time since January 1, 2011, and has a deactivated account, the DAU Help Desk can re-activate the student's account and provide the student with a new username and DAU ID so s/he can log in and complete courses and modules. The DAU Help Desk can be reached at dauhelp@dau.mil, 1-866-568-6924 (Toll Free), or 703-805-3459 (Commercial). Select option 1 for DAU Virtual Campus Courses. The Call Center hours of operation are from 6:00 AM to Midnight (EST), Monday-Friday.

Please note that a student who has not had activity in *Atlas* since January 2, 2011, may not even receive the initial DAU email.

Why deactivate accounts?

This was a planned action as part of preparing for *AtlasPro2.0* deployment. It not only helps improve DAU's security, it will improve the system performance in some areas. It also allows DAU to better understand the characteristics of its customer community in real-time.

For Federal Civilian Students:

All Federal civilian students will be able to register for courses in FAITAS. All students enrolled in online courses or continuous learning modules at the time *Atlas* went down in July will be allowed to complete these courses. Extensions are being applied to enrollments so none expire.

As of October 1, 2011 the following courses are no longer available for registration: CON 110, CON 111, CON 112, CON 214. However, again, Federal civilian students who were enrolled in these courses when *Atlas* was taken off-line in July will be allowed to complete their FY 2011 course registrations.